

Technical specification

Deployment, applications and approval, renewals and inspections, compounds and summonses, document intake, audit evidence, security, data and service for asasii licensing.

Deployment

Where it runs	The authority's own data centre or cloud account, whichever its residency and outsourcing position requires
Deployment target	A configuration of the same product, so keeping the data inside the authority does not cost it features
The product	A standard product configured to the authority's process, not a one-off build
Installed by	idataraya, who installs it, hardens it and keeps it current
Keys, backups and data	Held by the authority's team
Rollout	Live in one office or one district first, before the authority commits a department
Works beside	asasii ledger for collections, asasii pos at the counter and kiosk, and asasii procure for the vendor portal

Applications and approval

Stages	Submission, assessment and approval, with the conditions set at approval
Incoming documents	Application forms, identity documents and supporting attachments read, validated and routed as they arrive
Applicant status	Applicants see where their application has reached
Approvals	Logged with who made them and what they saw

Renewals and inspections

Inspection records	Kept against the licence rather than in a separate file
Renewal	Against the same licence record, including renewal at the counter
The licence record	The conditions set at approval, each renewal and each inspection record, held with the licence

Compounds and summonses

Where issued	In the field and at the counter
In the field	Raised on a handheld against the offence record, rather than written in a book
Evidence	Attached at the point of issue and held with the offence record
Held in one place	The offence record, the evidence and the payment against it
Supervision	What was issued and where, seen on the day rather than at the end of the month
Settlement	Reconciled back to the authority's revenue records, without a separate return

Document intake

Documents	Application forms, identity documents and supporting attachments
Handling	Read once by applied AI, validated and routed
Exceptions	Only what needs a decision reaches an officer
Extractions	Every extraction recorded with the input it saw

Audit evidence

What is logged	Approvals, extractions and changes to a record
With each entry	Who did it and what they saw
When it is produced	By the system as it runs, not assembled from logs when someone asks

Security

Sign-in	Single sign-on with the authority's own identity provider and MFA on every console
Roles	Licensing officers, enforcement officers, supervisors and auditors each work within their own role
Audit trail	Approvals, extractions and changes to a record, with who did them and what they saw

Data and integration

Personal data	Applicant, licence and offence records stay in the authority's own environment, under the Personal Data Protection Act 2010
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Systems already in place	Revenue systems, accounting packages and identity services stay where they are; idataraya integrates asasii licensing with them
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Scope and service

Scope	Against the specification the authority issues, including documentation, handover and support
Response	Severity-based response times, measured monthly
Monitoring	Continuous, from within the authority's environment
Backup	A drilled backup and restore
Maintenance	Releases, patches, incident response, and the changes needed as policy and process move
Agreement	One yearly fee covering releases, patches, the customisations made for you, monitoring, response and restoration targets, and those changes, staffed to the maintenance obligations the tender document sets. Hosting stays with the authority

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