Product brochure

Licensing, enforcement and document intake for public authorities, owned outright.

Applications from submission to renewal, compounds and summonses issued from a handheld with the evidence attached, and incoming documents read and routed so only the exceptions reach an officer. Bought once and owned outright.

Status the applicant sees	Where an application has reached, without a call to the counter.
Issued from a handheld	Compounds and summonses with the evidence attached.
Exceptions only	Documents read and routed, with only the exceptions for an officer.
Owned outright	Runs in the authority's own data centre or cloud account.

What it does

Applications and approval

An application runs from submission through assessment to approval, and the applicant can see where it has reached instead of calling the licensing counter.

Submission, assessment and approval	Each application runs from submission through assessment to approval. The approval is logged with the officer who made it and what the officer saw.
Approved with conditions	The conditions set at approval are held with the licence, beside its renewals and inspection records.
Status the applicant can see	Applicants can see where their application has reached, which removes a large share of the calls a licensing counter fields every day.
Documents read on arrival	Application forms, identity documents and supporting attachments are read, validated and routed as they arrive, so an officer works the exceptions instead of keying in every form.

Renewals and inspections

Inspection records are kept against the licence rather than in a separate file, and a licence renewed at the counter is renewed against the same record.

Inspections against the licence	Inspection records are kept against the licence rather than in a separate file.
Renewal at the counter	A licence renewed at the counter is renewed against the same licence record, with its conditions and its inspection records beside it.

Conditions, renewals and inspections together	The conditions set at approval, each renewal and each inspection record sit with the licence they belong to, so the licence is read as one record.

Compounds and summonses

Officers issue compounds and summonses from a handheld rather than a book, and the offence record, the evidence attached to it and the payment against it are held in one place.

From a handheld, not a book	Compounds and summonses are issued in the field and at the counter. In the field, officers raise them on a handheld against the offence record, rather than writing them in a book.
Evidence at the point of issue	Evidence is attached when the compound or summons is issued, and stays with the offence record.
The record, the evidence and the payment	The offence record, the evidence attached to it and the payment against it are held in one place.
Seen by supervisors on the day	Supervisors see what was issued and where on the day, rather than at the end of the month.
Settled to the revenue records	Payment reconciles back to the authority's revenue records, rather than arriving as a separate return.

Document intake

The paperwork an authority receives faster than officers can key it in is read once, validated and routed, and only the exceptions reach an officer.

The paperwork that arrives	The documents that come in with an application. Application forms. Identity documents. Supporting attachments.
Read once, validated and routed	Applied AI reads each document once, validates it and routes it, instead of an officer keying it in.
Only the exceptions reach an officer	What needs a decision goes to an officer. The volume no longer depends on how fast a person can key it in, so an intake backlog stops growing.
Every extraction on the record	Every extraction is recorded with the input it saw, so a supervisor or auditor can check the decision rather than trust it.

Audit evidence

A public sector system is read by internal audit and external auditors as well as by the officer using it, so the evidence is produced as the system runs.

Who did it, and what they saw	Approvals, extractions and changes to a record are logged with who did them and what they saw.
Every extraction with its input	Every extraction is recorded with the input it saw, so a supervisor or auditor can check the decision rather than trust it.

Evidence with the offence record	Evidence attached at the point of issue stays with the offence record, beside the payment against it.
Produced as it runs	The evidence is produced by the system as it runs, rather than assembled from logs when someone asks.

Who it's for

Applicants and licence holders	Applicants see where their application has reached without calling the counter, the forms and attachments they send are read and validated on arrival, and a licence renewed at the counter is renewed against the same record.
Licensing officers	Applications that arrive read and validated with only the exceptions to work, assessment and approval with conditions, inspection records kept against the licence, and fewer calls about where an application has reached.
Enforcement officers	Compounds and summonses raised on a handheld in the field or issued at the counter, evidence attached at the point of issue, and the offence record, the evidence and the payment held in one place.
Management and audit	What was issued and where, seen on the day, settlement reconciled back to the revenue records, and approvals, extractions and changes logged with who did them and what they saw, as the system runs.

A day at the authority on asasii licensing

08:30 The morning's applications	Application forms, identity documents and attachments are read once, validated and routed. Only the exceptions wait for an officer.
09:30 An application is approved	A licensing officer assesses it and approves it with its conditions. The approval is logged with who made it and what they saw.
10:30 An applicant checks	The applicant sees where the application has reached, without a call to the licensing counter.
11:15 A compound in the field	An enforcement officer issues it from a handheld rather than a book, with the evidence attached at the point of issue.
12:30 A renewal at the counter	The licence is renewed against the same record that holds its conditions and its inspections.
14:30 An inspection	The inspection record is kept against the licence, not in a separate file.
15:30 A compound is paid	The payment is held with the offence record and the evidence, and settlement reconciles back to the revenue records without a separate return.
17:00 What was issued, and where	Supervisors see the day's compounds and summonses and where they were issued, on the day rather than at the end of the month.

A licence, not a one-off build

The authority buys a standard product outright, runs it in its own data centre or cloud account, and keeps every record it produces. idataraya is paid to customise, install and maintain it.

	A one-off build	asasii licensing
What the authority buys	Software built for one authority	A standard product, configured to the authority's process
The rollout	Every counter at once	One office or one district first
Systems already in place	Replaced to make room for the new one	Kept where they are, and integrated
Audit evidence	Assembled from logs when someone asks	Produced by the system as it runs
After go-live	A warranty that expires	Maintenance by idataraya under a yearly agreement

Security and Malaysian compliance

PDPA 2010	Personal data in applications, licences and offence records stays in the authority's own environment.
Evidence with the record	Evidence is attached at the point of issue and held with the offence record.
Every extraction recorded	Each extraction is recorded against the input it saw, so it can be checked rather than trusted.
Roles	Licensing officers, enforcement officers, supervisors and auditors each work within their own role.
Single sign-on and MFA	On every console, with the authority's own identity provider.
Audit trail	Approvals, extractions and changes to a record, logged with who did them and what they saw.

Services

Scope, pilot and proposal	Send the licences and permits you issue, how applications and compounds are handled today, and the tender document if there is one. An engineer replies with a pilot plan, an integration plan and a proposal, scoped against the specification, including documentation, handover and support. It goes live in one office or one district first, before the authority commits a department.

Installation where policy requires	asasii licensing runs in the authority's own data centre or cloud account, whichever its residency and outsourcing position requires. idataraya installs it, hardens it, integrates it with the revenue systems, accounting packages and identity services already in place, and keeps it current. The authority's team holds the keys, the backups and the data.
Support and maintenance	One team looks after asasii licensing for the life of the agreement, staffed to meet the maintenance obligations the tender document sets. Severity-based response times, measured monthly. Continuous monitoring from within the authority's environment. A drilled backup and restore. Releases, patches and incident response. Changes as policy and process move.
The yearly agreement	Releases, patches, the customisations made for you, monitoring, severity-based response and restoration targets, and the changes needed as policy and process move. Hosting stays with you. It covers the years after go-live, rather than a warranty that expires.

Talk to our team

Send us the licences and permits you issue, how applications and compounds are handled today, and the tender document if there is one. An engineer replies with a pilot plan, an integration plan and a proposal.

Send us	The licences and permits you issue, How applications and compounds are handled today, The tender document, if there is one
You get back	A pilot plan, An integration plan, A proposal
Email	info@idataraya.com
Website	licensing.asasii.com/contact/

asasii licensing is a product of idataraya Sdn Bhd (1263428-K), Kuala Lumpur. Deployed in the client's own environment, customised and maintained by idataraya. info@idataraya.com · licensing.asasii.com